

# WINDSTREAM WHOLESALE

Windstream Services, LLC  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212

July 9, 2018

**If you are not the site contact or administrator, please kindly pass this important notification on to the appropriate party.**

«Customer\_Name»  
«Addr\_Line\_2»  
«Addr\_Line\_3»  
«City\_Name», «State\_Code» «Zip\_Code»

IMPORTANT: Service Discontinuance Notification for Account # <Acct #>, Service Location <Serv Loc>  
This Change in Service Requires Action on Your Part

Dear Valued Customer,

Because your business matters to Windstream, we wanted to provide advance notification of some changes we are making to your clients' locations from which their current digital subscriber line (DSL) services are provisioned.

**The platform that currently supports DSL services has reached the end of its useful life and will soon be decommissioned. As a result, certain customers in the following areas will have these services retired on or about August 31, 2018.**

**This change requires action on the part of your clients** that are served via Windstream services in the areas of: **Auburn, Bangor, Biddeford, Brunswick, Ellsworth, Lewiston, Portland, Rockland, Saco, and Waterville, Maine; and, Bedford, Concord, Dover, Keene, Laconia, Manchester, Milford, Nashua, Plaistow, Portsmouth and Rochester, New Hampshire.**

**To avoid a permanent service interruption, we advise that you begin informing these clients to seek an alternative service provider to have services established by August 31, 2018. Failure to do so may result in permanent service termination or insufficient time to transition to a replacement service, with no immediate restoral options.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Your Account Manager will be reaching out to you shortly to discuss this notification. Thank you for your time and attention to this important matter.

Sincerely,

Windstream Wholesale

